

Understanding Your Bill

At Yü Energy we understand that reading your bill can be a little tricky, so we have put a document together that will help you along the way.

If you have any further questions regarding your bill, please don't hesitate to get in touch via:

Email: customercare@yuenergy.co.uk

Phone: 0115 975 8258

Paperless at Yü:

We aim to reduce waste and help the environment by reducing paper delivery; therefore your bills will be sent via email. The benefits of this are for both you and Yü Energy. This ensures your notifications and bills are delivered securely and on time.

Please note - the address on your bill is for our invoice records only.

Some businesses also require the name and address on the bills for tax and invoice purposes



ENERGY

Address Line 1
Address Line 2
Address Line 3
Address line 4
Postcode

Invoice

Account Number:
Date of Invoice:
Invoice Period:
Invoice Number:

1 2000012345
01/07/2017
01/06/2017 - 30/06/2017
000012345

Your Account Summary

For the period 01 Jun 2017 - 30 Jun 2017

Balance Of Your Last Bill	£841.78
Payments and Adjustments Since Your Last Bill	-£841.78
Electricity Charges For This Bill	£670.31
VAT	£134.06
Total Charges For This Bill	£804.37
Account Balance	£804.37

£804.37 will be collected on 08/07/2017 by Direct Debit.

Climate Change Levy (CCL):

Yu Energy is required to collect CCL on behalf of the UK Government (Customs and Excise). CCL does not apply if the reduced VAT applies to the supply at the site.

V.A.T

You must inform us of any changes in your circumstances, which might affect any previous declaration of your liability for VAT. There are two rates of VAT applicable to supplies used for business or non-domestic purposes; the standard rate and the reduced rate. Under the government concession, 'low usage' for business or non-domestic purposes is chargeable at the reduced rate. The threshold for electricity is at or below 33 units* and for gas it is at or below 145kwh*. *per day during the bill period.

Power Cut:

If you experience a power cut, call 105 or visit www.powercut105.com

Termination Dates:

Micro-business: 30 days prior to contract end date.

Non-micro business: 120-90 days prior to contract end date.

www.yuenergy.co.uk

info@yuenergy.co.uk
customerservices@yuenergy.co.uk
sales@yuenergy.co.uk
billing@yuenergy.co.uk

0115 975 8258 Monday to Friday 9am-5.30pm

Yu Energy
CPK House
2 Horizon Place
Nottingham Business Park
Mellors Way
Nottingham
NG8 6PY

Yu Energy is a trading name of Kensington Power Ltd. Company Registration Number: 08246810, VAT Number: 236 2276 15

1

Account number: Providing us with this number when you have a query, will help us find your account quicker.

2

Invoice period: The period of time in which you are being billed for.

3

Previous months invoice: Highlighting any adjustments (default fees/ad hoc credits)/payments since your last monthly invoice.

4

Breakdown of this month's invoices: Highlighting all charges for the month, sometimes including 'Climate Change Levy' and VAT.

5

Total amount: This figure shows how much will be taken from your account (if a minus number is shown, your account is in credit).

6

Date your direct debit will be paid: This is the date your payment will come out of your account.

7

Contact us: Here are all of our contact details, if you ever need a helping hand with anything. If you're giving us a call, please select option 1 to chat to one of

8

Emergency contact: If you experience a power cut, you must get in touch with your distributor, as they are responsible for this.

9

Termination dates: it's important to know your termination windows, so you can either terminate or renew your contract with us.



ENERGY

Summary for Account 2000012345

Address Line 1
Address Line 2
Address Line 3
Address line 4
Postcode

Account Number:
Date of Invoice:
Invoice Period:
Invoice Number:

2000012345
01/07/2017
01/06/2017 - 30/06/2017
000012345

10

Electricity Charge Details - 01/06/2017 to 30/06/2017

Supply Address: Address Line 1, Address Line 2, Address Line 3, Address Line 4, Postcode

Electricity Consumption Charges

11

Meter Point

MPAN 1234567891011

See Page 3

Contract End Date

Your contract ends on
04/09/2019

12

Charges

£614.05

Additional Electricity Charges

13

Charge Type

Standing Charge

Charge Dates

01 Jun 17 to 30 Jun 17

Quantity

30 days

Price

100.0000 p/day

VAT

20%

Charges

£30.00

14

Electricity Levies

Climate Change Levy

01 Jun 17 to 30 Jun 17

4622.7 kWh

0.568 p/kWh

20%

£26.26

15

VAT

VAT @ 20% on £670.31

£134.06

Total Electricity charges for this site

£804.37

10

Breakdown of charges: The below highlights every cost that contributes towards your total energy bill.

11

MPAN: This is your meter point administration number and can be used to uniquely identify your electricity supply points.

12

Contract end date: This is the point at which your contract will come to an end.

13

Standing charge: The standing charge is the cost you pay to us, in order to access your energy.

14

Climate change levy: This is an environmental energy tax for businesses that Yu Energy is required to collect on behalf of the UK Government. More information can be found here: <https://www.gov.uk/topic/business-tax/climate-change-levy>

15

VAT: Depending upon how much energy you use per day, will depends upon how much your VAT will be. More information can be found here: <https://www.gov.uk/government/organisations/hm-revenue-customs>



ENERGY

MPAN Detail for Account 2000012345

Address Line 1
Address Line 2
Address Line 3
Address line 4
Postcode

Account Number: 2000012345
Date of Invoice: 01/07/2017
Invoice Period: 01/06/2017 - 30/06/2017
Invoice Number: 000012345

16 MPAN Charge Details - 01/06/2017 to 30/06/2017

Supply Address: Address Line 1, Address Line 2, Address Line 3, Address Line 4, Postcode
MPAN Supply Number
S 345 678
12 3456 7891 234

Reading key: A = Actual, C = Customer, E = Estimate, Z = Smart, F = Final, I = Initial

Meter Readings

Meter ID	Rate Type	Previous Read	Date	Current Read	Date	Multiplier	kWh
K12UP3456	Day	185120.7 (E)	01 Jun 17	189221.3 (E)	30 Jun 17	1	4100.6
	Night	29132.3 (E)	01 Jun 17	29654.4 (E)	30 Jun 17	1	522.1

Electricity Consumption Charges

Charge Dates	Type	18 Quantity	19 Price	VAT	20 Total
01 Jun 17 to 30 Jun 17	Day	4100.6 kWh	13.820 p/kWh	20%	£566.70
	Night	522.1 kWh	9.070 p/kWh	20%	£47.35

Electricity consumption charges before tax for this MPAN £614.05

16 **Consumption breakdown:** The below highlights how we've calculated your energy charges for the invoice period.

17 **Key for meter reads:** The key shows what we've based your consumption on, for example the meter reads above are estimated (E).

18 **Quantity:** This shows your consumption for the period in which you are being charged.

19 **Price:** This shows the amount you are paying per kWh (pence).

20 **Electricity charge:** This is the amount you are paying for your energy before any other charges have been incurred, such as VAT.