

# GETTING STARTED IS EASY...



APPLY TO US FOR A NEW CONNECTION



CREATE A BESPOKE QUOTE



SIGN CONTRACT TO CONFIRM ORDER & PAYMENT

## HALF HOURLY NEW CONNECTIONS TIMELINE

PROFILE CLASS 0



WE BEGIN MPAN REGISTRATION & SEND FLOWS TO REGISTER THE MPAN & APPOINT MOP/DC/DA



CONFIRMATION THAT YOUR SITE IS READY



SEND FLOWS FOR METER INSTALLATION & BOOK IN METERING APPOINTMENT



YOUR METER IS FITTED & YOUR CONTRACT STARTS

1.

2.

3-12. working days

15.

### Essentials

- All information must be completed (any missing information can delay the registration).
- If you have a direct MOP, a signed contract has been agreed (if not MOP will reject the flows, resulting in delays).
- If the site is not ready, abortive charges may apply (£150.00). There will also be additional costs if the meter has to be commissioned at a later date.
- Site Parking – are there any parking restrictions or no parking at all? Please let us know when we are registering the MPAN so we can make the engineers aware.

If you have any questions or queries please speak to your Account Manager. Alternatively, you can email [newconnections@yuenergy.co.uk](mailto:newconnections@yuenergy.co.uk)



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